

## Bulletin #: TB120401CG

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**Description:** Using Internet Explorer 9 with LSI 3ware 3DM2

**Date:** April 4, 2012

**Severity:** Medium

**Affected Products:**

- RM1100
- RM2500
- RM2800

**Issue:**

3Ware application does not load in Internet Explorer 9. This issue presents after installing Microsoft KB article patch 2585542. The user will be redirected to an 'Internet Explorer cannot find this webpage' page when trying to access the 3DM2 interface from <https://HostNameOrIP:888> or <https://localhost:888/>.

**Corrective Action:**

Uninstall the Microsoft KB article patch 2585542

Use a different web browser such as Mozilla Firefox

**Related Documentation:**

LSI knowledgebase - <http://kb.lsi.com/KnowledgebaseArticle16626.aspx>

Microsoft Technet - <http://technet.microsoft.com/en-us/security/bulletin/ms12-006>