

## BULLETIN #: TB050519R02

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**Title:** PowerChoice Rev.4 and GuardStationQuad Rev.6 loses boot devices after power failure in UEFI BIOS  
Now known to be a specific batch of servers.

**Date:** 5/5/2019

**Severity:** Medium

**Affected Products:**

- Issue has been seen in Dell Optiplex 3050 based systems (PowerChoice Rev4 and GuardStationQuad Rev.6) with 8TB to 10TB hard drives.

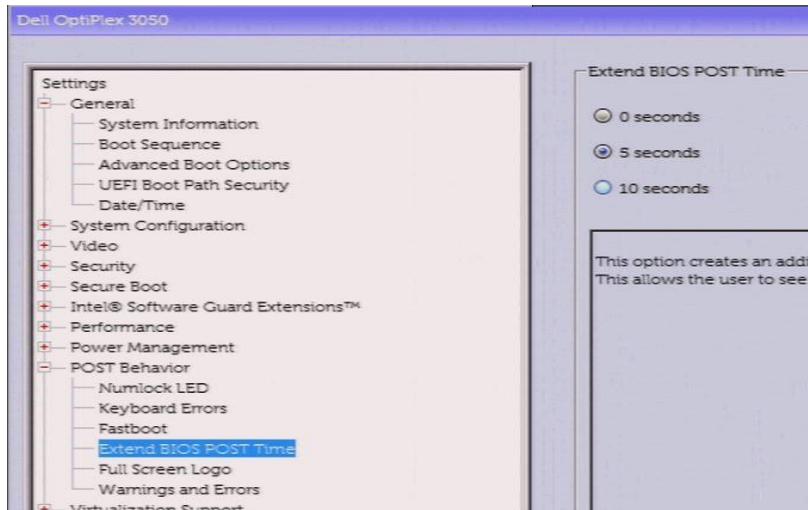
**Issue:**

After power loss (unplugged) or power failure, the system will attempt to boot and not locate the UEFI boot devices, including the OS drive. You will see the following screen on bootup after power failure:

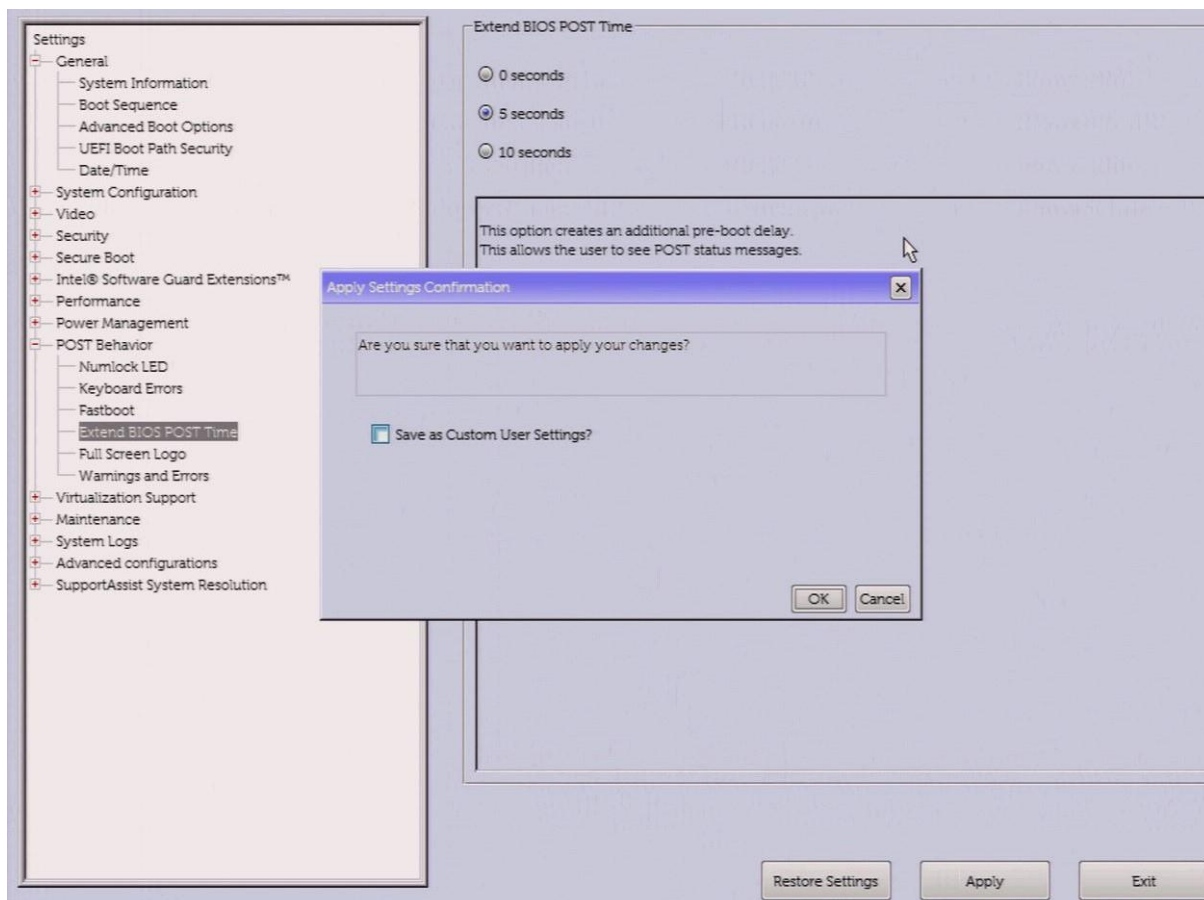
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No bootable devices found.  
Press F1 key to retry boot.  
Press F2 key to reboot into setup.  
Press F5 key to run onboard diagnostics.
```

**Corrective Action:**

If the above screen is displayed, you can temporarily resolve the issue by pressing Ctrl+Alt+Delete to reboot the system, Windows will load normally. To prevent this issue from reoccurring, you will need to reboot the system and tap the F2 key when the Dell Logo appears. Once in setup open "POST Behavior" and select "Extend BIOS POST time".



Now select “5 seconds” and click the “Apply” button. Confirm this by clicking “OK” on the popup screen. Now click “Exit” and the system will reboot into the OS.



### Related Documentation: